

June and Vic Longman  
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June 10, 2004

Mark McKnight  
Remax Associates  
10311 Radcliffe Drive  
Tampa, FL 33626

Dear Mark,

Last month you and Dawn spent a great deal of time with us in search of that "perfect dream house" that we have been looking for in the Tampa area. We want to express our gratitude to you both for your very professional service.

Over quite some time we have dealt with four different realtors in several counties. Some were too casual, not familiar with the area and didn't really meet our needs. We felt that you two were not only most professional, but you took a personal interest in the particulars of our dream.

You took the time to be completely prepared; your teamwork and route planning helped a great deal. Coming from several hours away this timesaving was very important to us. You were quite patient in helping us get "un-lost" - when we missed a turn and needed to be guided by phone to our appointment. We enjoyed the orientation to the area in your office; it helped to have an overview.

It is a pleasure to deal with two professionals who know how to treat their clients with courteous, congenial efficient service. We certainly will recommend you to others.

We are enclosing a gift certificate to your favorite restaurant as a token of our appreciation.

Best regards,

June Wylie-Longman

Vic Longman

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shop 24/7

Mary Kay Cosmetics

www.marykay.com/jwylie